



## BPP – Buyer Protection Plan

EPI's "Buyer Protection Plan" (BPP) is a tool that we provide to help make your bidding and buying time more productive. Fundamentally, all of the representations made in the course of offering a vehicle for sale at EPI are made by and are the responsibility of the seller. The responsibility for confirming those representations in a timely manner (see the "General Policies" - Arbitration) falls with the buyer.

The "BPP" allows you, the buyer to hire us to carry out those confirmation responsibilities and if necessary, to begin the process of arbitration in the event of a discrepancy. The "BPP" additionally provides you with the assurance that, in the event of problem that is not detected in the inspection of the vehicle, you will have our support and participation in resolving that problem.

### **A SMALL PRICE FOR PEACE OF MIND BPPs must be purchased on day of sale**

7-Day Frame & Drive . . . . .	\$100
14-Day Frame & Drive . . . . .	\$150
7-Day Drive . . . . .	\$65
14-Day Drive . . . . .	\$110
Frame . . . . .	\$35

### **HOW IT WORKS**

1. When signing for your purchase at the auction block, request a "BPP" from the cashier. Online buyers will receive a phone call from EPI staff after each vehicle purchase, and will be asked whether or not they would like a BPP on qualifying units;
2. Sign up for automatic notification via text or email, or check with our front office staff before you leave the auction on sale day to receive the status of your BPP inspection;
3. When the vehicle arrives at your dealership, perform a standard safety & service inspection;
4. If a defect or required repair surfaces in a system or component that is specifically covered by the auction's Policy within the required BPP time (either 7 or 14 days) we will reimburse you or repair the vehicle up to a maximum amount of \$1,000 for 7-day coverage and \$1,500 for 14-day coverage

### **BPP CONDITIONS**

1. Only "Green Light" or "Yellow Light" vehicles are eligible;
2. EPI must receive notice of any problems by the close of business either 7 or 14 business days following the sale, depending upon the program option purchased. Sale Day is Day #1. The vehicle must be delivered at the buyer's expense to EPI for repairs;
3. Verification of diagnosis and repair estimates will be provided by EPI, or at a shop selected by EPI. The Auction, at its discretion, will cancel the sale or repair the vehicle;
4. Vehicles that have been damaged or misused after leaving the auction premises or have 100 or more additional miles on the odometer from the time of purchase are disqualified from Buyer Protection Plan eligibility;
5. EPI is limited to a maximum of \$1,000 for 7-day coverage or \$1,500 for 14-day coverage in U.S. dollars for repair per vehicle;
6. Any compensation, price adjustment or repairs made under the Buyer Protection Plan are subject to EPI's General Policies and may change from time to time without notice;
7. Buyer Protection Plan Coverage applies to the initial wholesale auction vehicle purchase and is not transferable to any other wholesale or retail transactions;
8. Online buyers who purchase an eligible vehicle and cannot be reached by EPI staff on Sale Day will receive and be charged for a 7-day Frame & Drive BPP on said vehicle.

*\*It is the responsibility of each customer to thoroughly review and be familiar with EPI's General Policies. General Policies are available at [www.epiaa.com](http://www.epiaa.com) and identify all covered systems and additional information. EPI Policies are consistent and primarily follow National Auto Auction Association guidelines (exceptions are noted).*